ORDER: ACCEPT AGREEMENT WITH ELECTION SYSTEMS & SOFTWARE FOR SOFTWARE SUPPORT AND PURCHASE OF VOTING EQUIPMENT

Motion was made by Chad McLarty, duly seconded by Brent Larson, to accept agreement with Election Systems & Software for software support and purchase of voting equipment.

The vote on the motion was as follows:

Supervisor Brent Larson, voted yes Supervisor Larry Gillespie, voted yes Supervisor David Rikard, voted yes Supervisor Chad McLarty, voted yes Supervisor Mike Roberts, voted yes

After the vote, President Roberts, declared the motion carried, this the 3rd day of April, 2023.

Mike Roberts, President Board of Supervisors Sherry Wall Clancery Clerk





Lafayette County Purchase Proposal Quote

Submitted by Election Systems & Software

Quantity	Item Description	Unit Price	Extended Price
	Tabulation Hardware		
	DS200 Poll Place Scanner and Tabulator:		
6	DS200 (Includes Internal Backup Battery, Plastic Ballot Box with Removable Carrying Case, Paper Roll and One (1) Standard 4GB Memory Device)	\$6,820.00	\$40,920 00
6	Tote Bin	\$395.00	\$2,370.00
ó	Soft-Sided Nylan Case	\$145.00	\$870.00
125	Paper Roll (Additional)	\$2.00	\$250.00
	ExpressVote Universal Voting System:		
10	ExpressVote BMD (Includes Internal Backup Battery, ADA Keypad, Ifeadphones, Power Supply with AC Cord, and One (1) Standard 4GB Memory Device)	\$3,660.00	\$36,600.00
10	ExpressVote Soft-Sided Case	\$250.90	\$2,500.00
4	ExpressVote Printer (Far Printing of ExpressVote Activation Cards)	\$800.00	\$3,200.00
	Polibook Hardware		
38	Dual Unit Case for Filip Stand Configuration	\$85.00	\$3,230 00
55	ExpressPoil Flip Stand Only	\$185.90	\$16,175.00
	Election Services		
×	Tabulation Equipment Installation		\$1,975.00
x	1 Year Hardware and Firmware Warranty		Included
x	Estimated Shipping and Handling		\$2,680 00
x	Customer Discount		41 692840
	Total Purchase Solution		\$88,750.00
	Payment Terms		
	Amount due within thirty [30] calendar days of contract execution.		\$44,375.00
	Amount due within thirty (30) calendar days of delivery of Hardware and/or Software		\$44,375.00
	Annual Post-Warranty License and Maintenance and Support Fees		
	(Fees are Based Upon a 1-Year Customer Commitment to Subscribe to the Following	(Services)	
_	Annual Post-Warranty Hardware Maintenance and Support Fees:		
6 10	HMA DS200 - Extended Warranty with Annual Maintenance HMA ExpressVote BMD - Extended Warranty with Annual Maintenance	\$205.00 \$130.00	\$1,230.00 \$1,300.00
	Annual Post-Warranty Firmware License and Maintenance and Support Fees:		
6	Firmware License - DS200	\$95.00	\$570.00
10	Firmware License - ExpressVote	\$75.00	\$750.00
	The Language Book Warmen by Linear and Makes are and Company	-	63.085.00
	Total Annual Post-Warranty License and Maintenance and Support Fees		\$3,850.00

Footnotes:

- 1. This quote is an estimate and is subject to final review and approval by both ES&S and the Customer
- 2. Rates valid for thirty (30) days and thereafter may change.
- 3. Any applicable (City & State) sales taxes have not been included in pricing and are the responsibility of the customer
- 4. Subject to state, municipal, jurisdictional, provincial or territory laws to the contrary, the above pricing information is confidential, proprietary and trade secret information of ES&S and is intended only for the use of the individual or entity to which the ducument is directed to. This information may not be disclosed or reproduced either publicly or to any other individual or entity without the prior written authorization of ES&S.



11208 JOHN GALT SLVD OMAHA NE 68137-2364 (402) 593-0101

Sales Order Agreement

			Sı	ties Quota	tion #: \$2042		
			11	st Election	Dale August 8, 20	23	
			Eshmate	d Delivery	Date April 2023		
	Customer Contact, Tribi	Jeff Busby - Circuit Clerk		Phone Nu	mber <u>662-234-495</u>	1	
	Customer Name	Lafayette County, Mississippi		Fax Nu	mber <u>662-238-023</u>	8	
Туре	of Sale :- I NEW						
Туре	of Equip: NEW	REFURBISHED					
B:# 1	Го		Ship To				
Lafa	yette County, Masissippi		Cafayette County, Mississippi				
Jeff	Busby - Circuit Clerk		Jeff Busby - Circuit Clerk				
1 Co	urthouse Square - Suite 101		1 Courthouse Square - Suite 101			_	
Oxfo	rd, MS 38655		Oxford, MS 38655				
	<u>ltem</u>	Despris	ption	Str	Price		Total
1	DS200	DS200 Poll Place Scanner and Tabulater: Model DS200 Scanner with Internal Backup Batte Carrying Case, Paper Ros, and One (1) Standard	ry, Plastic Ballot Box with Removable 14GB Memory Device	6	\$6,820.00		\$40 920 00
2	DS200	Tote Bin		6	\$395.00		\$2,370 00
3	DS200	Soft-Sided Nyton Case		6	\$145.00		\$870 00
4	OS200	Paper Roll (Additional)		125	\$2.00		\$250 00
5	ExpressVole BMD	ExpressVote Universal Voting System: ExpressVote BMD with Internal Backup Battery, A AC Cord, and One (1) Standard 4GB Memory Det	NDA Keypad, Headphones, Power Supply with vice	10	\$3,860.00		\$36,600.00
6	ExpressVote BMO	Soft-Sided Case		10	\$250 00		\$2,500 00
7	ExpressVote BMD	ExpressVote Printer		4	\$800 00		\$3.200 00
8	DS200-ExpressVote BMD	Equipment Installation		1	\$1,975.00		\$1,975 00
9	Politook	Dual Unit Case		38	\$85 00		\$3,230 00
10	Polibook	ExpressPoil Flip Stand		55	\$185.00		\$10,175.00
11	Shipping	Shipping & Handling		1	\$2,680.00		\$2,680.00
,				0	rder Subtotal	\$	104,770.00
ł	Freight Billable; yes	∏ no □		Custo	mer Discount		(\$16,020.00)
				C	Order Total	\$	88,750.00
			1.11				
	Bill Lowe Regional Sales Manager		- Hell	<u>_</u>	ash		
	орушны заяз мала д ег		Custon Custon	ner Signa	ture		Date
	V P of Finance	Date			itle		

100% of Order Total due forty-five (45) Calendar Days after the later of (a) Equipment Delivery, or (b) Receipt of Corresponding ESSS

involces are due not 45 from involce date.

Payment Terms

Note 1. Any applicable state and local taxes are not included, and are the responsibility of the Customer

Note 2. In no event shall Customer's payment obligations hereunder, or the dus dates for each payments, be confingent or conditional upon Customer's recept of federal and/or state funds.

Warranty Period (Years):

One (1) Year From Equipment Delivery

Hardware Maintenance and Software License, Maintenance and Support Services (Post-Warranty Period)
The terms, conditions, and pricing for the Hardware Maintenance and Software License, Maintenance and Support Services (Post-Warranty Period) are set forth in Exhibit A attached herein.

AND THE RESIDENCE OF THE PROPERTY OF THE PROPE

Definitions

All capitalized terms used, but not otherwise defined, in these Hardware Purchase and Software License Terms ("Geness Terms") or in see Exhibit sized have the following meanings:

- "Documentation" means any and all written or electronic documentation furnished or generally made evaluable to Customer by 6865 relating to the 6865 Handware and 6865 Software, including any operating instructions, user manuals or training
- "ES&S Firmwere" means ES&S' proprietary software which is installed on the EB&S Nardware
- c. "ES&S Hardware Maintenance Services" and "ES&S Software License, Maintenance and Support Services" means those services described on <u>Exhibit A.</u>
- d. "ES&S Software" means the ES&S Software and ES&S Firmwere as set forth on the front side of this admeniant.
- ES&S Hardware* means ES&S's proprietary vote tabulation hardware set forth on the front side of this Agreement.
- f. "ES&S Software" meers ES&S's proprietary vota tabulation software as set forth on the front side of this Agreement.
- "Software" magne ES&S Software and Third-Party software.
- Third-Party Items" recars hardware, equipment and software manufactured and developed by parties other than EBSS.
- 2. Hardwere Purchase and Koftmus License Terms. Subject to the terms and conditions of this Sales Order Agreement ("Agreement"), ES&S agrees to sell and/or itcesse, and Customer agrees to purchase and/or locense, the ES&S Hardwere and ES&S Software described on the front side of this Agreement. The payment terms for the ES&S Hardwere are set ES&S Software are set forth on the front side of this kageement. The consideration for ES&S grant of the Josnes during the initial Term for the ES&S Fitnmare is included in the cost of the ES&S reardware.
- a. <u>Hardware Purchases.</u> Subject to the terms and conditions of this Agreement, ES&S agrees to self, and Customer agrees to purchase, the ES&S Hardware. Tife to the ES&S Hardware shall pees to Customer when Customer has paid ES&S the total arrount set forth on the front side of this Agreement for the ES&S Hardware.
- b. <u>Grant of Licenses.</u> Subject to the terms and conditions of this Agreement, ES&S hereby grants to Continuer nonecolative, nontransferable licenses for its bone file full time, part time or temporary employees to use the ES&S Software and the Documentation in the Jurisdiction white Customer is using the ES&S Software said timely pays the applicable annual ES&S Software License, Metrichenance and Support Frees set forth on <u>Schedus A1</u>. The Icenses allow such bone fide employees to use and copy the ES&S Software (in object code only) and the Documentation, in the cause of operating the ES&S Hundware and solely for the purposes of defining and conducting elections and tabulating and reporting election results in the Jurisdiction.
- Prohibited Uses. Castoner shall not take any of the following actions with respect to the ES&S Software or the Documentation:
- a. Reverse engineer, decompte, disassemble, re-engineer or otherwise create, attempt to create, or permit, allow or assist others to create, the source code or the structural framework for part or all of the ES&S Software.
- b. Cause or permit any use, display, tour, publication, transfer of postession, sublicerating or other dispendration of the ES&S Sottware or Documentation, in whole or in part, to or by any fulfill party without ES&S prior withou consent; or
- Cause or permit any change to be made to the ES&S Software without SS&S prior written
- d Cause or permit any review, leating, examination, or audit of the ES&S Softwere without ES&S prior written consent, or
- a Allow a third party to cause or permit any copying, reproduction or printing of any output generated by the ESSS Software (except inwhed ballots by ballot printers selected by Customer) in which SSSS owns or claims any proprietary indicatual property rights (e.g., copyright patient pending or patent), including, but not limited to, ear ballot shells or ballot code stock.
- 4. Term of Licenses. The licenses granted in Section 2(b) shall commence upon the delivery of the ESSS Software described in Section 2(b) and shall continue for a one (1) year period (the "initial License Term). Upon expiration of the initial License Term, the Ricenses shall automatically renew for an unlimited number of successive one-year periods (each a "License Renewal Yerm") upon the payment by Customer of the service software license and software institutes and support fee as set forth on Exhibit A. ESSS may terminate any of the Itenses granted hereunder if Customer fails to pay the consideration due for, or breaches Sections 2(b), 3, or 9 with respect te, such licenses. Upon the termination any of the Itenses granted in Section 2(b) for ESSS Software or upon Customer's described for the use of any ESSS Software. Customer shell immediately return better the Software and the related Decreentation (notuding any and all copies itered) to ESSS, or if requested by ESSS Software and the related Decreentation of the section of
- 5. <u>Undertes.</u> During the initial License Term or any License Renewal Term for which Customer has paid the associated renewal fees. ES&S may provide new releases, upgrades, or maintanance patches to the ES&S Software, ingether with appropriate Documentation (*Updates*), or a schedule

acidy defined by ESSS. Customar is solely responsible for obtaining and purchasing any upgrades or Third-Party Rems required to operate fine Updates, as well as the cost of any replacements, retroffs or modifications to the SSSS Schware for purposes of this Agreement upon delivery. Updates that be deemed to be ESSS Schware for purposes of this Agreement upon delivery. Updates that be deemed to be ESSS Schware for purposes of this Agreement upon delivery. Updates to the ESSS Firmware will be incorporated by ESSS that a regularly acheated preventable maintenance event, also additional charge to Customer 8 Customer requests installation of an Update exacts and deliver to ESSS aparthuse order therefore and ESSS shed charge Customer shad execute and deliver to ESSS aparthuse order therefore and ESSS shed charge Customer accordingly for such installation. ESSS shed also charge Customer at its then-current sates to; (i) trais Customer of Updates, if such training is required by Customer and (ii) the applicable, provide resistance and support on the ESSS Schware that is required as a result of Customer's faiture to threaty or properly install an Update. Notwithstanding the foregoing, Customer's faiture to threaty or properly install an Update. Notwithstanding the foregoing, Customer shall sup ESSS to testall all ESS. Tabufation Schware to the contract that it is upon the contract that it is upon the contract that it is upon the contract that it is using only certified variance that the this is the fact to that event that any Updates are required due to changes in state law. ESSS reserves the right to change Customer for the following.

- the lotal cost of any Third-Party items that are required in order to operate the Updales;
- (ii) the lotal cost of any representants, retrofits or modifications to the ES&S Hardware contracted for herein that may be developed and offered by ES&S in order for such ES&S Hardware to remain compliant with applicable laws and regulations, and
- (ii) Customer's pro-rate share of the costs of designing, developing and/or certification by applicable federal and state authorities of such state mandated Updates

Customer's pro-rate stars of the costs included under subsection (III) above shall be determined at the time by dividing the number of registered voters in Customer's jurisdiction by the total number of registered voters in ell courties in Customer's state to which ES&S has add and/or ES&S herdware and/or ES&S is oftween purchased and licensed by Customer under this Agreement. Customer shall pay ES&S the entire costs incurred for design, development and curtilisation of any Update which is required that to a change in total law or is otherwise requested or required by Customer.

6. <u>Delivery: Risk of Loss.</u> The Estimated Delivery Dates and First Election Use (if any) set forth on the front side of this Agreement are estimates and may only be established or revised, as applicable, by the parties, in a written amendment to this Agreement, because of delays in extending this Agreement, changes requested by Customer product availability and other events. ESSS will notify Customer of such revisions as soon as ESSS becomes ensure of such revisions. Risk of loss for the ESSS Hardware and ESSS Software shall pass to Customer when such Barsa are delivered to Customer and ESSS designated location. Upon irranser of risk of loss to Customer, Customer, asked be responsible for obtaining and maintaining sufficient casualty insurance on the ESSS Hardware and ESSS Software and shall name ESSS as an additional traumed thereunder and, at ESSS insquent, shall deliver written exclusive thereof to ESSS until all amounts payable to ESSS states fitting been paid by Customer.

7 Waternoty.

- e. ESSS Handware/ESSS Software. ESSS womants that for a one (1) year period (the "Warrarty Period"), it will repair or replace any component of the BSSS Handware or ESSS Software which, while under normal use and sendout (1) fails to perform in accordance with its Documentation in all material respects, or (ii) is defective in material or workmanship. The Warrarty Period will commence upon delivery. The Warrarty shall not include the repair or replacement of any ESSS Handware components that are consumed in the normal course of operating the ESSS Handware, including, but not limited its, headphones and headphone protective covers, protective coatings, printer-cartridges or ribtoms, pepor, betteries, druss, losers, bases, transfer belts, renovablo models strange devices, susta, layes, power supplies/conds, PCMCIA, Smart, or CF cords or merking devices (collectively, the Consustabless*). ESSS may needly and make evaluable additional Consumshiess they may become available from time to time. The Warrarty shall not include the repair or replacement of any ESSS Handware due to cosmetid damages, including, but not similar to, access crackes, dents and broken plastic or any defects resulting from normal weer and lear. ESSS handware to any extending from normal weer and lear. ESSS has seen to defect any extending from normal weer and lear. ESSS includes that of premium to seen of the Warrarty Period. All replaced components of the ESSS Handware or ESSS Software will become the property of ESSS. This warranty is effective provided that (f) Customer notifies ESSS within there (3) business days of the discovery of the failure of performance or defect and is otherwise in compliance with its obligations hereauder. (New ESSS Software to be repaired or replaced has not been used, displayed, discounted, in the ESSS Handware or ESSS Software to be repaired or replaced has not been used, displayed, discounted, in the ESSS Handware or ESSS Software to be repaired or replaced with by a third party without ESSS Privates to be repair
- D. EXCHAIVE REMEMBER DISCHMENT. IN THE EVENT OF A BREACH OF SUBSECTION 7(a), BEAST OBLIGATIONE, AS DESCRISED IN SUCH SUBSECTION, ARE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES. ESSE EXPRESSLY DISCLAMES ALL WARRANTIES, WHETHER EXPRESS OR MEPLED, WHICH ARE NOT SPECIFICALLY SELF WARRANTIES, WHICH ARE NOT SPECIFICALLY SET FORTH IN THIS AGREEMENT, INCLUDING, BUT NOT LIMITED TO, ANY MPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, FURTHER, BY THE EVENT CUSTOMER DECLINES BEAST INSTALLATION AND ACCEPTANCE TESTING SERVICES OR IN ANY WAY ANY TIME BLAST MISTALLATION AND ACCEPTANCE TESTING SERVICES OR IN ANY WAY ANY TIME ALTERS, MODIFIES OR CHANGES ANY HARDWARE, SOFTWARE, THIRD-PARTY ITEMS

AND/OR NETWORK (COLLECTIVELY "SYSTEM") CONFIGURATIONS WHICH HAVE BEEN PREVIOUSLY INSTALLED BY BEAS OR WHICH ARE OTHERWISE REQUIRED IN ACCORDANCE WITH THE CORTIFIED VOTTING SYSTEM CONFIGURATION, ALL WARRANTIES OTHERWISE PROVIDED HEREUNGER WITH TREPECT TO THE SYSTEM PURCHASED, LEASED, REMTED AND/OR LICCHISED UNDER THIS AGREEMENT SHALL BE VOID AND OF NO FURTHER FORCE AND SPECT

- 8. <u>Limitation Of Liability.</u> Neither party shall be liable for any indirect, incidental, punitive, exemplary special, or consequential duringes of any lind wisdescere entering out of or relating to this Agreement. Neither party shall be liable for the other party's negligent or withit misconduct. ESAS: Agreement, Neither party shall be liable for the other party's negligent or withit misconduct. ESAS: hereunder. By entering into this Agreement, Customer agrees to accept responsibility for (a) the selection of use of end results obtained from any equipment, software or services not provided by ESAS and used with the ESAS Hardware or ESAS Software, or (b) user errors, voter errors or problems encountered by any incivitual in voting that are not otherwise a result of the failure of ESAS to perform. ESAS shall not be liable under this Agreement for any data, damage, loss, judgment parally, cost, amount part in settlement or fee that is caused by (f) Customer's siture to timely or properly install and use the most recent update provided to it by ESAS or (z) Customer's election not to receive, or to terminate, the Hardware Maintenance Services or the ESAS Software Metatenance and Suppose.
- 9 <u>Proprietary Rights</u>, Customer admonissinger and agrees as follows:

ESSS owns the ESSS Software, all Documentation provided by SSSS, the design and configuration of the ESSS Hardware and the format, inyout, measurements, design, and all other technical information associated with the ballots to be used with the 1858S Hardware. Customer has the sign to use the elementation of items to the extent specified in this Agreement. ESSS also owns of palents, trademarks, copyrights, trade terms and other proprietary or intellectual property in, or used in covariation with the sforementioned items the aforementation dense the contain continuity property in property in the early trade secrets of ESSS Software and related Documentation free and clear of all claims. Here and ensurementations are detailed and ensurementation and ensurementation and ensurementation and ensurementation and ensurementation and ensurementation are set forth on the ESSS Hardware, the ESSS Software, the Documentation, and ballots that are provided, and all permitted copies of the foregoing.

- <u>Yermination</u>. The Agreement may be terminated, in writing, at any time by either party if the
 other party breaches any material provision hereof and does not cure such breach within 30 days after
 it receives written notification thereof from the non-breaching party.
- 11 Excusable Managing representation to the non-breezing party

 12 Excusable Managing representations to the control of the control of the payments hereunder if either party is delayed or prevented from performing its obligations under the Agreement as a result of any cause beyond its resemble control, including ests of God, fire, foods, nots, acts of war terrorism or insurrection, government acts of orders, epidemics, pandemics or outbreak of communicable disease, quarantines, national or regional emergencies, labor disputes, transportation delays, governmental regulations and utility or communication interruptions, the delay shall be excused during the continuance of, and to the extent of such cause, and the period of performance shall be extended the extent recessary to eldow performance shall no cause of delay has been removed. ESAS agrees to work with Customer at Customer's request, to develop mutually agreeable atternatives in order to minimize the negative impact of any such delay.
- 12. <u>Motice</u>, Any notice or other communication required or permitted hereunder shall be in writing and will be deamed gives when (a) delivered personally, (b) sent by continued enteil, (c) sent its communication owner, (c) with suttlen restlication of received, or (d) sent by registered or certified mail, return receipt requested, postage propaid, when the return receipt is received. All communications shall be set to the stemach or of the persons issed on the signature page to this Agreement and at the addresses or exact addresses set forth on such signature page unless of or seddresses are provided by either or both parties in accordance hereaftit.

13. Disputes.

- a. <u>Parament of Undesputed Ameunts</u>, in the event of a dispute between the perfect regarding (1) a product or service for which payment has not yet been made to ESSS. (2) the amount due ESSS for any product or service. or (3) the due date of any payment, Customer shall reventheless pay to ESSS when due all undisputed amounts. Such payment shall not constitute a waiver by Customer or ESSS of any of its rights and remedies against the other party.
- b. Remedies for Past Due Lindissetted Flavments, if any undeputed payment to ES&S is past due more than 30 days, ES&S may suspend performance under this Agreement until such amount is paid. Any disputed or undeputed payment not paid by Customer to ES&S when due shall been interest from the due date at a fate equal to the lesser of one and percent per month or the maximum amount permitted by applicable tow for each month or portion thereof during which it remains.
- 14. <u>Assignment</u>, Except is the case of a reorganization of the assets or operations of ES&S with one or more affoliate of ES&S or the sale, transfer or easignment of all or substantially all of the assets of ES&S or any business operations thereof to a successor who has asserted its intent to continue the applicable business of ES&S, notiker party may assign or transfer that Agreement or easign, subcontract or delegate any of its rights, duties or obligations harounder without the prior written content of the other party hereto, such consent not to be unreasonably withheld or conditioned, nor underly delegate.
- 15. <u>Compitience with Laws.</u> ES&S warrants to Customer that, at the time of delivery the ES&S Hardware and ES&S Software sold and licensed under this Agriconent will comply with all applicable requirements of below at late a lection laws and regulations that are reandatory and effective as of the Effective Date and will have been cartified by the appropriate state authorities for use in Customer's state. The ES&S Hardware and ES&S Tabutation Software, including all components will be provided to Customer with a kardened network in accordance with the guidelines of the United States Election Assistance Commission. In the event Customer falls to marinain the ES&S Software in the hardward network or allows any Information external access to the hardward network. Customer agrees to indemnify and hold harmises ES&S from and against any and all claims, claimages, bease, sens, subgations, liabiticies, judgments, assessed damages, books, opinions of indemnify accessed the like arising out of or related to the Customer's breach of its obligations hereunder.
- 10. <u>Veting System Reviews.</u> In the event that the Jurisdiction or the State require any future reviews or examinations ("Reviews") of current or previous vertions of state-certified ESSS voting systems or components thereof that are not otherwise required as a result of any changes or modifications vetwartly made by ESSS to the ESSS Software and/or ESSS Hambware licensed and sold hereunder Customer shall be responsible for

- (i) Customer's pro-rate share of such Review costs:
- (ii) Customer's pro-rate share of the costs of designing, developing, manufacturing and/or certification by applicable federal and state authorities of any mandated modifications to the ES&S Hardware and/or E&&S Sobware that may result from such Raviews; and
- (iii) the total cost of any Third-Party literas that are required in order for the ESSS Hardware and/or ESSS Software to satisfy any new requirements resulting from such Reviews in order to remain conflict.

Customer's pro-rate share of the costs included under subsections 16(ii) and 16(iii) above shall be determined at the time by dividing the number of registered voters in Customer's jurisdiction by the total number of registered voters in all counties in Quatomer's state to which ESSS has soid and/or forerand the ESSS harriwers and/or ESSS Software purchased and illoanced by Customer under this Agreement.

- 17 <u>Customer Enfuencements</u>, is the event that Customer requests any future entranosments of the CRAS Hardware entranosments of the CRAS Hardware entranosments. So the Characteristic of the CRAS Hardware entranosments in the submitted in writing to CSAS. CRAS will evaluate each of the Enhancements to determine if any of such Enhancements are between the feasible, comminerability resonable and constitute the CSAS's security protocol and procedures. In the event that ESAS determines that entry of such Enhancements meet the freegoing requirements, these CSAS shall proper a scope of work which shall include meetinated with the include the estimated dosts for design, development, taking, certification and implementation of such Enhancements (the "SCW"). ISAS shall provide the SCW to Customer to review and written approval. After CSAS's receipt of written approval of the SCW to Customer ESAS shall propers a written expression.
- 18. Entire Assessment. This Agreement, including all exhibits hereto, shall be binding upon and fours to the bonefit of the parties and their respective representatives, successors, and assigns The Agreement, including all Enhibits hereto, contains the antire agreement of the parties with respect to the subject malter hereof and shall supersede and reptace any and at other prior or contemporarisous discussions, negotiations, egreements or understandings between the parties, whether writisn or one regarding the subject matter hereof. Any provision of any parties, egreement shall be of no force or effect, in the sweat of any conflict settine in a position contained in an Exhibit to this Agreement shall be of no force or effect, in some and of any conflict settines a provision contained in an Exhibit to this Agreement and these General Terms, the provision or bias Agreement shall be of no force or effect, in modification to any conflict shall where such weather of the State party shall constitute a consent to or waiver of any other different or exheculant breach by either party shall constitute a consent to or waiver of any other different or exheculant breach by either party a fall constitutes a consent to or waiver of any other different or exheculant breach by either party to Customer resides, without regard to scribtles of laws principles. The parties agree that venue for any dispute or cause of ection arising out of or related to this Agreement shall be in the state and federal courts of the United States located in the State in which the Customer residues, without regard to scribtles of laws principles. Essas is providing equipment, softwere, and services to Customer as an independent contractor and shall not be deeped to be a feater actor for purposes of 42 U.S.C. § 1980. 14-18, and 18 of these General

EXHIBIT A ES&S HARDWARE MAINTENANCE AND SOFTWARE LICENSE, MAINTENANCE AND SUPPORT SERVICES (POST-WARRANTY PERIOD)

ARTICLE I GENERAL

- Term; Termination. This Exhibit A for ES&S Hardware Maintenance and Software License, Maintenance and Support Services shall be in effect for the coverage period as described in Schedule A1 (the "Initial Post-Warranty Term"). Upon expiration of the Initial Post-Warranty Term, this Exhibit A shall automatically renew for an unlimited number of successive One-Year Periods (each a "Renewal Period") until this Exhibit A is terminated by the first to occur of (a) either party's written election not to renew, which shall be delivered to the other party at least thirty (30) days prior to the end of the Initial Post-Warranty Term or any Renewal Period, as applicable, (b) the date which is thirty (30) days after either party notifies the other that it has materially breached this Exhibit A, if the breaching party falls to cure such breach (except for a breach pursuant to subsection (e), which will require no notice), (c) the date which is thirty (30) days after ES&S notifies Customer that it is no longer able to procure replacement parts that may be needed in order to perform the ES&S Hardware Maintenance Services contemplated hereunder, (d) the date on which the ES&S Hardware or firmware installed thereon is no longer certified by federal and/or state authorities for use in Customer's jurisdiction. or (e) the date which is thirty (30) days after Customer fails to pay any amount due to ES&S under this Exhibit A. The termination of this Exhibit A shall not relieve Customer of its llability to pay any amounts due to ES&S hereunder and shall only entitle Customer to a prorated refund of any fees already paid to ES&S in the event that this is Exhibit A is terminated pursuant to subsection 1(c) or 1(d) above
- 2. Fees. In consideration for ES&S' agreement to provide ES&S Hardware Maintenance and Software License, Maintenance and Support Services under this Exhibit A, Customer shall pay to ES&S the ES&S Hardware Maintenance and Software License, Maintenance and Support Fees set forth on Schedule A1 for the Initial Post-Warranty Term. The Hardware Maintenance and Software License, Maintenance and Support Fees for the Initial Post-Warranty Term are due as set forth on Schedule A1. ES&S may increase the Hardware Maintenance and Software License, Maintenance and Support Fees for a Renewal Period by not more than 10% of the amount of the most recent Fees paid by Customer All fees for any Renewal Period shall be due and payable no later than thirty (30) days prior to the beginning of such Renewal Period. The Software License, Maintenance and Support provided for the ES&S Firmware, and (ii) a fee for the Software License, Maintenance and Support provided for all other ES&S Software, and shall be in addition to any fees or charges separately referred to in any Section of this Exhibit A. If Customer elects to receive Software License, Maintenance and Support for an Add-On or New Product during the Initial Post-Warranty Term or any Renewal Period thereof, ES&S will charge an incremental Software License, Maintenance and Support Fee for such services.

ARTICLE II

- 1. <u>Maintenance Services</u>, The ES&S Hardware Maintenance Services to be provided to Customer under this Agreement for the ES&S Hardware set forth on <u>Schedule A1</u> (the "Products") shall be subject to the following terms and conditions.
 - Routine Maintenance Services. An ES&S Representative shall provide such services as may be necessary to keep the Products working in accordance with their Documentation, normal wear and tear excepted ("Normal Working Condition") The services provided by ES&S pursuant to this Subsection 1(a) are referred to herein as "Routine Maintenance Services". Routine Maintenance Services shall be provided once each Twelve (12) Months during the Initial Post-Warranty Term or any Renewal Period thereof. Generally,

Routine Maintenance Services shall include cleaning, lubrication, diagnostic check, and calibration services. The Routine Maintenance Services shall not include the repair or replacement of any ES&S Hardware components that are consumed in the normal course of operating the ES&S Hardware, including, but not limited to, headphones and headphone protective covers, printer cartridges or ribbons, paper, batteries, drums, toners, fusers, transfer belts, removable media storage devices, seals, keys, power supplies/cords, PCMCIA, Smart, or CF cards or marking devices (collectively, the "Consumables"). ES&S may modify and make available additional Consumables as they may become available from time to time. Customer may request that Routine Maintenance Services be performed more than once during the Initial Post-Warranty Term or any Renewal Period. Any such request shall be made at least sixty (60) days before the Routine Maintenance Services are desired. The per-unit fee for such additional Routine Maintenance Services is set forth on Schedule A1 and shall be due within thirty (30) days after invoice date. ES&S will schedule the Routine Maintenance Services with Customer. The Routine Maintenance Services will be provided at Customer's Designated Location. Customer's "Designated Location" shall mean Customer's owned or leased facility at which Customer desires ES&S to perform the ES&S Hardware Maintenance Services.

Repair Services.

- i. <u>Defects Under Normal Use and Service</u>, if a defect or malfunction occurs in any Product while it is under normal use and service, Customer shall promptly notify ES&S, and ES&S shall use reasonable efforts to restore the item to Normal Working Condition as soon as practicable. The services provided by ES&S pursuant to this Subsection 1(b)(i) are referred to herein as "Repair Services". ES&S will perform Repair Services in conjunction with a Routine Maintenance Service event at the Customer's Designated Location.
- ii. <u>Defects Due to Customer Actions or Omissions.</u> If a defect or malfunction occurs in any Product as a result of (1) repairs, changes, modifications or alterations not authorized or approved by ES&S, (2) use, modification, dismantling, disassembly, or transfer to third party without ES&S's prior written consent, (3) accident, theft, vandalism, neglect, abuse or use that is not in accordance with instructions or specifications furnished by ES&S or (4) causes beyond the reasonable control of ES&S or Customer, including acts of God, fire, floods, riots, acts of war, terrorism or insurrection, government acts or orders; epidemics, pandemics or outbreak of communicable disease, quarantines, national or regional emergencies, labor disputes, transportation delays, governmental regulations and utility or communication interruptions, rodent infestation, or if Customer does not notify ES&S within 72 hours after it knows of the defect or malfunction, Customer shall pay ES&S for the Repair Services at ES&S' then-current rates, as well as for the cost of all parts used in connection with such Repair Services.
- iii. <u>Timing.</u> The date(s) on which any Repair Services shall be provided shall be mutually agreed upon by ES&S and Customer. If Customer requires ES&S to provide "emergency" Repair Services (which shall be defined as Repair Services that are provided by ES&S within 48 hours after Customer notifies ES&S of the need therefore), and such emergency Repair Services are not needed as a result of an action, error or omission by ES&S, Customer shall pay a surcharge, as set forth on <u>Schedule A1.</u>
- iv. <u>Loaner Unit.</u> At Customer's request and if such product is available, ES&S shall use reasonable efforts to promptly make available to Customer a product that is the same as, or substantially similar to, the Product for which Repair Services are being performed (a "Loaner Unit"). If the Repair Services are being performed

pursuant to Subsection 1(b)(ii) above, Customer shall pay ES&S for the use of the Loaner Unit at ES&S' then-current rates including the cost of shipping.

- Exclusions. ES&S has no obligation under this Agreement to (I) assume the obligations under any existing or expired warranty for a Third Party Item; (ii) repair or replace Product components that are consumed in the normal course of operating the Product, including, but not limited to, headphones and headphone protective covers, printer cartridges or ribbons, paper, batteries, drums, toners, fusers, transfer belts, removable media storage devices, seals, keys, power supplies/cords, PCMCIA, Smart, or CF cards or marking devices (collectively, the "Consumables"), or (ifi) repair any Product from which the serial number has been removed or altered. In addition, ES&S may, at any time in its discretion, determine that any Product is no longer fit for ES&S Hardware Maintenance Services because it is in such poor condition that it cannot practically be restored to Normal Working Condition, or cannot be restored to Normal Working Condition at an expense that is less than the then-current value of the Product. If such a determination is made, ES&S shall no longer be required to provide ES&S Hardware Maintenance Services for such Product. ES&S shall also refund to Customer an amount equal to (1) that portion of the most recent fee paid for ES&S Hardware Maintenance Services that is attributable to such Product, multiplied by (2) a fraction, the numerator of which is the remaining number of days within the Term for which such fee was paid and the denominator of which is the total number of days within the Term.
- d. <u>Sole Provider: Access.</u> Customer shall not permit any Individual other than an ES&S Representative to provide maintenance or repairs with respect to the Products for so long as the Initial Post-Warranty Term or any Renewal Perlod is in effect. Customer shall provide ES&S Representatives with all information necessary to enable them to provide ES&S Hardware Maintenance Services. Customer shall likewise provide full access to the Products and adequate working space for all ES&S Hardware Maintenance Services performed at its Designated Location, including sufficient heat, lights, ventilation, electric current and outlets
- e. <u>Environmental Conditions</u>, Products should be stored in a clean, dry and secure environment. During the storage and operation of the Products, the temperature and moisture ranges should be maintained in accordance with the Products' Documentation.
- f. Reinstatement of ES&S Hardware Maintenance Services: Inspection, If the Initial Post-Warranty Term or any Renewal Period thereof expires without being renewed, Customer may thereafter resume receiving ES&S Hardware Maintenance Services upon (a) notification to ES&S and (b) the granting to ES&S of access to the Products. ES&S requires Customer to allow it to inspect such Products before it provides any ES&S Hardware Maintenance Services. The purpose of such inspection shall be to determine whether or not the Products are in Normal Working Condition. The cost of such inspection will be at ES&S' then current rates and shall be due from Customer within thirty (30) days of its receipt of ES&S' invoice therefore. If any of the Products is not in Normal Working Condition, ES&S, at the option of Customer, (i) shall provide such repairs and replacements as it deems reasonable and necessary to restore such item to Normal Working Condition, at Customer's expense with respect to the cost of any labor (charged at ES&S' then current rates) and parts used in such repairs or replacements, or (ii) shall not provide any ES&S Hardware Maintenance Services with respect to such Product(s).

ARTICLE III SOFTWARE LICENSE, MAINTENANCE AND SUPPORT SERVICES

License and Services Provided. ES&S shall provide license, maintenance and support services ("Software License, Maintenance and Support") for the ES&S Software, to allow Customer to continue to license and use the software in accordance with the license terms set forth in Sections 2-4 of the General Terms as well as to enable it to perform in accordance with its Documentation in all material respects, and to cure any defect in material or workmanship. The specific Software License,

Maintenance and Support services provided by ES&S and each party's obligations with respect to such services are set forth on Schedule A1.

- 2. <u>Updates.</u> During the Initial Post-Warranty Term and any Renewal Period thereof, ES&S may continue to provide Updates in accordance with the terms of Section 4 of the General Terms Unless otherwise agreed to by the parties, and subject to Customer's prior execution of a purchase order therefor, ES&S shall install ES&S Firmware Updates in accordance with Section 4 of the General Terms Updates to the ES&S Firmware will be incorporated by ES&S into a regularly scheduled preventative maintenance event at no additional charge to Customer. If Customer requests installation of an Update at a time other than a regularly scheduled preventative maintenance event, then Customer shall execute and deliver to ES&S a purchase order therefore and ES&S shall charge Customer accordingly for such installation. ES&S shall also charge Customer at its then-current rates to; (i) train Customer on Updates, if such training is requested by Customer and (ii) if applicable, provide maintenance and support on the ES&S Software that is required as a result of Customer's failure to timely or properly Install an Update. Notwithstanding the foregoing, Customer shall pay ES&S to install all ES&S Software Updates.
- Conditions. ES&S shall not provide Software License, Maintenance and Support for any item of ES&S Software if such item requires such services as a result of (a) repairs, changes, modifications or alterations not authorized or approved by ES&S, (b) use, modification, dismantling, or transfer to third party without ES&S's prior written consent, (c) accident, theft, vandalism, neglect, abuse, liquid contact or use that is not in accordance with the Documentation, (d) causes beyond the reasonable control of ES&S or Customer, including acts of God, fire, floods, riots, acts of war, terrorism or insurrection, government acts or orders, epidemics, pandemics or outbreak of communicable disease; quarantines; national or regional emergencies, labor disputes, transportation delays, governmental regulations and utility or communication interruptions, (e) Customer's failure to timely and properly install and use the most recent update provided to it by ES&S, or (f) Customer's failure to notify ES&S within three (3) business days after Customer knows of the need for such services. Any such Software License. Maintenance and Support shall be provided at the fees to be agreed upon by the parties if and when the need for such Software License, Maintenance and Support arises. Replacement versions of Software and/or Third-Party Items or any services required in order to replace the same as a result of items set forth in this Section 3 or as a result of Customer's actions or inactions shall be billable to Customer at ES&S' then current rates.
- 4. Proprietary Rights. ES&S shall own the entire right, title and interest in and to all corrections, programs, information and work product conceived, created or developed, alone or with Customer or others, as a result of or related to the performance of this Exhibit A, including all proprietary rights therein or based thereon. Subject to the payment of all Software License, Maintenance and Support Fees, ES&S hereby grants to Customer a non-exclusive license to use that portion of such corrections, programs, information, and work product that ES&S actually delivers to Customer pursuant to this Exhibit A. All licensed items shall be deemed to be ES&S Software for purposes of this Exhibit A. Except and to the extent expressly provided herein, ES&S does not grant to Customer any right, license, or other proprietary right, express or implied, in or to any corrections, programs, information, or work product covered by this Exhibit A.
- 5. Reinstatement of Software License, Maintenance and Support. If the Initial Post-Warranty Term or any Renewal Period thereof expires without being renewed, Customer may thereafter receive a Software License and resume receiving Software Maintenance and Support upon (a) notification to ES&S, (b) payment of all fees, which would have been due to ES&S had the Initial Post-Warranty Term or any Renewal Period not expired, and (c) the granting to ES&S of access to the ES&S Software, so that ES&S may analyze it and perform such maintenance as may be necessary before resuming the Software License, Maintenance and Support services.

Schedule A1 Pricing Summary

Refer To	Amount	
ES&S Hardware Maintenance Description and Fees Below	\$2,530.00	
ES&S Firmware License, Maintenance and Support Description and Fees Below	\$1,320.00	
Term:	\$3,850.00	
Initial Post-Warranty Term. itial Post-Warranty Term.		
1	ES&S Hardware Maintenance Description and Fees Below ES&S Firmware License, Maintenance and Support Description and Fees Below Term:	

ES&S HARDWARE MAINTENANCE DESCRIPTION AND FEES

Initial Post-Warranty Term: Expiration of the Warranty Period through the first anniversary thereof

Qty	Description	Coverage Period	Annual Maintenance Fee Per Unit	Maintenance Fee in Total
6	Model DS200 Scanner	Year 1	\$205.00	\$1,230.00
10	ExpressVote BMD	Year 1	\$130.00	\$1,300.00
, , ,	Total ES&S Hardward for the Initial Post-Wa	\$2,530.00		

Note 1: The Per-Unit Fees if Customer requests more than one Routine Maintenance visit in a 12-month period shall be 55% of the then current maintenance fee per unit.

Note 2: Surcharge for Emergency Repair Services shall be the daily maintenance service rate in effect at the time such service is requested.

Note 3: Customer's Designated Location: Lafayette County, Mississippi

Note 4: The Per Unit Surcharge for performance of Routine Maintenance visit at more than one Customer Designated Location shall be \$25.00 per unit for all units located at second or more locations.

ES&S Hardware Maintenance Services Provided by ES&S Under this Schedule A1

- 1. Telephone Support.
- 2. Issue Resolution.
- 3. Technical Bulletins will be available through Customer's ES&S Web-based portal.
- 4. Routine Maintenance Services.
 - Onsite scheduled maintenance inspection per Article II, Section 1(a). The Inspection includes:
 - o Service performed by an ES&S trained and certified technician.
 - o Performance of factory approved diagnostics on the unit, identifying and making adjustments where necessary as indicated by the testing.
 - Replacement of worn or defective parts with new or remanufactured federally and state certified parts.
 - Conducting a final test to verify that the unit is working according to manufacturer's specifications.
 - Use of a checklist tailored for each piece of ES&S Tabulation Hardware
- 5. Repair Services

- Customer will receive coverage for interim repair calls.
 - Interim repair calls may be provided during a scheduled Routine Maintenance Services event or scheduled in conjunction with other service work being performed in close proximity to Customer's location if such repairs are not election critical.
 - A Product may be sent to ES&S' Depot location for repairs at a time to be mutually agreed upon by ES&S and Customer.

6. Priority Services.

- Customer has access to the ES&S Help Desk for assistance.
- The customer receives priority on service calls.
- The customer receives priority on response time.
- The customer receives priority on certified ES&S parts inventory.

Note: Except for those ES&S Hardware Maintenance Services specifically set forth herein, ES&S is under no obligation and shall not provide other ES&S Hardware Maintenance Services to the Customer unless previously agreed upon in writing by the parties.

ES&S SOFTWARE LICENSE, MAINTENANCE AND SUPPORT DESCRIPTION AND FEES FIRMWARE

Initial Post-Warranty Term: Expiration of the Warranty Period through the first anniversary thereof

Listed below are the Hardware Products and Fees for which Firmware License, Maintenance and Support will be provided:

Qty	Description	Coverage Period	Annual Firmware License, Maintenance and Support Fee Per Unit	Firmware License, Maintenance and Support Fee in Total
6	Model DS200 Scanner	Year 1	\$95.00	\$570.00
10	ExpressVote BMD	Year 1	\$75.00	\$750.00
# THE	Total Firmware License, Mair for t Initial Post-Wa	\$1,320.00		

Software License, Maintenance and Support Services Provided by ES&S under the Agreement

- 1 Telephone Support.
- 2. Issue Resolution.
- 3. Technical Bulletins will be available through Customer's ES&S Web-based portal,

Note: Except for those Software License, Maintenance and Support services specifically set forth herein, ES&S is under no obligation and shall not provide other Software License, Maintenance and Support services to the Customer unless previously agreed upon by the parties.

Software License, Maintenance and Support and ES&S Hardware Maintenance and Support Services - Customer Responsibilities

- Customer shall have completed a full software training session for each product selected.
 - Customer shall have completed training at a proficiency level to successfully use the hardware (firmware) and software products.
 - Customer shall have the ability to install hardware firmware and make changes to date and time settings.
 - Customer shall have the ability to change accessible consumable items on hardware. Any other changes made by the customer must be pre-approved in writing by ES&S.
- 2. Customer shall have reviewed a complete set of User Manuals.
- 3 Customer shall be responsible for the installation and integration of any third-party hardware or software application, or system purchased by the Customer, unless otherwise agreed upon, in writing, by the parties.
- 4. Customer shall be responsible for data extraction from Customer's voter registration system.

- Customer shall be responsible for implementation of any security protocols physical, network
 or otherwise which are necessary for the proper operation of the ES&S Hardware and ES&S
 Software.
- 6. Customer shall be responsible for the acceptance of the ES&S Hardware and Software, unless otherwise agreed upon, in writing, by the parties.
- Customer shall be responsible for the design, layout, set up, administration, maintenance, or connectivity of the Customer's network
- 8 Customer shall be responsible for the resolution of any errors associated with the Customer's network or other hardware and software not purchased or recommended by ES&S and not otherwise identified in the User Guides as part of ES&S' Hardware and Software.
- 9. Customer shall be responsible for all costs associated with diagnosing ballot printing problems resulting from the use of non-ES&S Ballot Partner Printers ballots.
- 10. Customer shall be responsible for the payment of additional or replacement Software CDs or DVDs requested by Customer. The price for such additional or replacement Software CDs or DVDs shall be at ES&S' then current rates.