ORDER: ACCEPT COMPUTER SOFTWARE SUPPORT AGREEMENT WITH <u>DELTA COMPUTER SYSTEMS</u>

Motion was made by Mike Roberts, duly seconded by David Rikard, to accept computer software support agreement with Delta Computer Systems.

The vote on the motion was as follows:

Supervisor Kevin Frye, voted yes Supervisor Jeff Busby, voted yes Supervisor David Rikard, voted yes Supervisor Chad McLarty, voted yes Supervisor Mike Roberts, voted yes

After the vote, President Busby, declared the motion carried, this the 16^{nd} day of July, 2018.

Jeff Busby, President

Board of Supervisors

Sherry Wall, Chancery Clerk



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388-7688 Fax: (228) 388-7689

Computer Software Support Agreement ADDENDUM

For: LAFAYETTE COUNTY-MS CHANCERY CLERK

MS36

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/1/2018 These charges will be billed on 9/15/2018 due for payment 10/1/2018.

Delta Contract	Date of Last Increase	Current Rate	New Rate_	Rate Type
Number Description 665 Land Redemption Software Support 2546 Land Records Instrument Indexing Software Supp 2547 General Instruments/Liens Indexing S/W Support 2548 Board Minute Indexing Support 2549 Paperlink Scan Station (Land Records) 8690 Chancery Court Case Management 8700 Chancery Court Case Accounting 8710 Paperlink Scan Stations (Court) 8720 Gui Interface 9150 Web Hosting Land Records 1140 Web Hosting Chancery Court Records 19640 Paperlink Scan Station (Court) 19670 Paperlink View Station (Land Records) 20320 Case Merge/Export Module Support	09/2017 ort 09/2017	75.00 240.00 150.00 170.00 180.00 180.00 180.00 600.00 245.00 245.00 80.00 45.00	90.00 250.00 160.00 180.00 190.00 190.00 640.00 260.00 260.00 85.00 20.00	Annual
IVMCBP03(1)	TOTAL:	1,990.00	2,118.33	MONTHLY
	<u>AYETTE COUNT</u> nty/Office N			
Accepted: Delta Computer Systems, Inc. Cli	ent Signatur	re F	rinted Nam	ne

TO: LAFAYETTE COUNTY CHANCERY CLRK SHERRY J. WALL, CHANCERY CLERK P.O. BOX 1240
OXFORD MS 38655

LAFAYETTE COUNTY
BOARD OF SUPERVISORS
P.O. BOX 1240
OXFORD MS 38655



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388-7688

Phone : (228) 388-7688 Fax: (228) 388-7688

Computer Software Support Agreement

<u>Purpose</u>

The purpose of this agreement is to assure you that all software provided by Delta Computer Systems, Inc. (Delta) as listed on the addendum(s) to this agreement is in compliance with applicable laws, rules and regulations as they pertain to the software. As the laws change, Delta will provide updated programs to meet the demands of the legislation.

Delta's Obligations

Delta will analyze new regulations and prepare modifications of the software to ensure the system conforms. The modifications shall be limited to existing licensed software which you have purchased and shall not include new systems. New programs required to meet new, additional requirements shall not be provided under this agreement. For example, if you licensed the magnetic payroll tax reporting system and IRS initiates a change to the method of reporting, the changes will be provided under this agreement. However, if you had not purchased the magnetic reporting software initially, there would be an additional charge for the program.

Problem resolution is handled on a first come first serve basis within a priority group. Priority groups are determined by user need and externally defined deadlines. Completely down systems have priority over operational systems. Externally defined deadlines (IRS, State, Federal, etc.) have priority over non-deadline items. Average response for critical items is two hours or less depending upon the complexity of the request.

All software updates will be delivered to you electronically or by mail depending upon the size and urgency of the update. Delta shall provide installation instructions and/or telephone assistance for loading updates as appropriate. Delta shall not be responsible for maintaining any of your modifications. Corrections of difficulties or defects traceable to your errors or system changes will be billed at triple the standard rate.

Client's Obligations

Client shall inform Delta as soon as reasonably possible as to the nature and impact of upcoming legislative changes that affect the software system. Client shall provide copies of all pertinent documentation and shall assist Delta in understanding the new requirements and developing a method of meeting the requirements. During the term of the software support agreement, Client shall at Client's expense, provide Delta with secure telnet and ftp internet access to Client's server from Delta's server for the purpose of diagnosing problems and to facilitate software updates.

General Terms

This contract shall commence on the first day of delivery of the software or upon acceptance of the addendum(s) by both parties and shall remain in effect for one year. Fees for software support shall be payable monthly or annually in advance. A penalty of 1.5 percent per month of the outstanding balance will be assessed to accounts that remain past due more than 60 days. Delta reserves the right to withhold services for any account which is past due more than 60 days.

Client shall be responsible for all incidental costs such as mail, telephone, travel and subsistence in connection with support services.

Client shall use Delta's prescribed reporting procedures to outline software problems.

Either party may terminate this agreement after a 90 day written notice and payment of all outstanding amounts due.

This agreement shall automatically renew at each annual period. Delta reserves the right to modify its fees by providing notice of such 60 days prior to the renewal period.

Services provided by Delta that are above and beyond the scope of this agreement shall be billable at Delta's current rate at the time such services are rendered.

Accepted: Delta Computer Systems, Inc. 1085 Tommy Munro Drive



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388-7688 Fax: (228) 388-7689

Computer Software Support Agreement ADDENDUM

For: LAFAYETTE COUNTY-MS CIRCUIT CLERK

MS36

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year $10/\ 1/2018$ These charges will be billed on $\ 9/15/2018$ due for payment $10/\ 1/2018$.

	Date of			
Delta	Last	Current	New	Rate
Contract	Increase			
Number Description	09/2017			1750
382 Court Management - Case Management	09/2015	90.00		
383 Court Management - Accounting	09/2013		60.00	
384 Court Management Garnishments & Restitution		45.00		
385 Judgment Roll Index	09/201/	60.00	60.00	
386 Marriage License Index & Printing	09/2018			
12610 Web-hosting Court Indexes	,			
12620 Web-hosting Court Images	09/2017	125.00 75.00		
13050 Paperlink Scan Station Support (1)				
13700 Web Hosting Judgment Roll Data	09/2017			
13710 Web Hosting Marriage License Records	09/2014		65.00	
14520 Circuit Clerk Fee Cap Accounting	09/2016		70.00	
18670 Case Merge/Export Module	09/2017		40.00	
19610 Paperlink Scan Station Support (4	1) 09/2017	320.00	340.00	
23520 Circuit Clerk Software Maintenance Virtual Minute Books		30.00		
23680 Paperlink Scan License Maintenance (CCSCAN06)	03/2016	70.00	70.00	
IVMCBP03(1)	TOTAL:	1,530.00	1,625.00	MONTHLY
Agreed this day of, 2018. <u>LAFAYETTE COUNTY</u> County/Office Name				
Accepted: Delta Computer Systems, Inc. Client	Signature		rinted Nar	ne

TO: LAFAYETTE COUNTY
BOARD OF SUPERVISORS
P.O. BOX 1240

OXFORD

MS 38655



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388-7688 Fax: (228) 388-7688

Computer Software Support Agreement

<u>Purpose</u>

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Delta's Obligations

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Problem resolution is handled on a first come first serve basis within a priority group. Priority groups are determined by user need and externally defined deadlines. Completely down systems have priority over operational systems. Externally defined deadlines (IRS, State, Federal, etc.) have priority over non-deadline items. Average response for critical items is two hours or less depending upon the complexity of the request.

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Client's Obligations

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General Terms
This contract shall commence on the first day of delivery of the software or upon acceptance of the addendum(s) by both parties and shall remain in effect for one year. Fees for software support shall be payable monthly or annually in advance. A penalty of 1.5 percent per month of the outstanding balance will be assessed to accounts that remain past due more than 60 days. Delta reserves the right to withhold services for any account which is past due more than 60 days.

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Either party may terminate this agreement after a 90 day written notice and payment of all outstanding amounts due.

This agreement shall automatically renew at each annual period. Delta reserves the right to modify its fees by providing notice of such 60 days prior to the renewal period.

Services provided by Delta that are above and beyond the scope of this agreement shall be billable at Delta's current rate at the time such services are rendered.

This agreement is binding on, the parties hereto and their successors, and to Seller's assigns, sub-lessees and transferees.

Agreed this day	/ of	1	
LAFAYETTE COU	YTY		
Client Name	· <u></u> -		
Client Signature	,··· ,	·	
Printed Name		•	
Accepted: Delta Compu 1085 Tommy	uter Systems, In / Munro Drive	nc.	



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388–7688 Fax: (228) 388–7689

Computer Software Support Agreement ADDENDUM

For: LAFAYETTE COUNTY-SHERIFF

MS36

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/1/2018 These charges will be billed on 9/15/2018 due for payment 10/1/2018.

Delta Contract Number Description	Date of Last Current New Rate Increase Rate Rate Type
3640 Sheriff Criminal Justice System Mainten	nce 09/2017 180.00 190.00
IVMCBP03(1)	TOTAL: 180.00 190.00 MONTHLY
Agreed this day of, 2018.	LAFAYETTE COUNTY County/Office Name
Accepted: Delta Computer Systems, Inc.	Client Signature Printed Name

TO: LAFAYETTE COUNTY
BOARD OF SUPERVISORS
P.O. BOX 1240
OXFORD MS 38655



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388-7688 Fax: (228) 388-7688

Computer Software Support Agreement

Purpose Purpose

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Agreed this	day of		,
LAFAYETTE	COUNTY	·	
Client Name			
		·	
Client Signature			
District Name			
Printed Name			
	0	lno.	
Accepted: Delta	Computer Systems,	1116. H	



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone : (228) 388-7688

Phone: (228) 388-7688 Fax: (228) 388-7689

Computer Software Support Agreement ADDENDUM

For: LAFAYETTE COUNTY-MS ASSESSOR/COLLECTOR

MS36

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/1/2018 These charges will be billed on 9/15/2018 due for payment 10/1/2018.

Delta Contract	Date of Last Increase	Current Rate	New Rate	Rate Type
Number Description 148 Software Maintenance Tax Office Software	09/2017	360.00	400.00	
150 Motor Vehicle Settlement Interface	09/2017	390.00	410.00	
	09/2017	135.00	140.00	
153 Real Property Tax Bills Web-access	09/2017	265.00	280.00	
154 Real Property Appraisal Web-access	09/2017	170.00	180.00	
14600 Tax Collector Accounting System (Cash Book)	09/2017	60.00	60.00	
14970 Web-Payment Export Support - Real Property 14980 Web-Payment Export Support - Motor Vehicle Renewal		60.00	60.00	
	09/2017	55.00		
23100 Delta Sketch Host Interface 23110 Delta Sketch Client Interface (4)	11/2015	60.00	65.00	
	07/2017		20.00	
26070 Delta Sketch Client Interface (1)	09/2017	60.00		
26190 Web-Payment Export Support - Personal Property	09/2017	60.00	60.00	
26200 Web-Payment Export Support - Mobile Homes	05/201/	00.00	00.00	
IVMCBP03(1)	TOTAL:	1,690.00	1,795.00	MONTHLY
Agreed this day of, 2018. <u>LAFAYETTE COUNTY</u> County/Office Name				
Accepted: Delta Computer Systems, Inc. Client	Signature	_ p	rinted Nam	e



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone: (228) 388-7688 Fax: (228) 388-7688

Computer Software Support Agreement

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This agreement is binding on, the parties hereto and their successors, and to Seller's assigns, sub-lessees and transferees. Agreed this ____ day of LAFAYETTE COUNTY Client Name Client Signature Printed Name

Accepted: Delta Computer Systems, Inc. 1085 Tommy Munro Drive



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone : (228) 388-7688 Fax: (228) 388-7689

Computer Software Support Agreement ADDENDUM

For: LAFAYETTE COUNTY-MS BOARD OF SUPERVISORS

MS36

Below is a current list of maintenance/support/web hosting charges for the upcoming fiscal year 10/1/2018 These charges will be billed on 9/15/2018 due for payment 10/1/2018.

Delta Contract	Date of Last Current New Rate Increase Rate Rate Type
Number Description 11120 Web Hosting Board Of Supervisors Minutes	1101 Cabe 120 00
IVMCBP03(1)	TOTAL: 125.00 130.00 MONTHLY
Agreed this day of, 2018.	LAFAYETTE COUNTY County/Office Name
Accepted: Delta Computer Systems, Inc.	Client Signature Printed Name

TO: LAFAYETTE COUNTY
BOARD OF SUPERVISORS
P.O. BOX 1240
OXFORD MS 38655



A Harris Local Government Company

1085 Tommy Munro Drive Biloxi, MS 39532 Phone : (228) 388-7688

Fax: (228) 388-7688

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Accepted: Delta Computer Systems, Inc. 1085 Tommy Munro Drive Biloxi, MS 39532