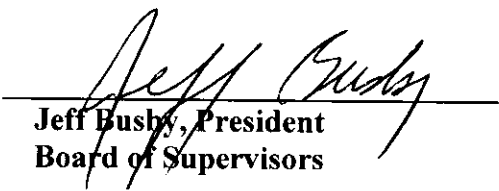**ORDER: AUTHORIZE APPROVAL OF OMNIGO SOFTWARE AGREEMENT WITH THE SHERIFF'S DEPARTMENT**
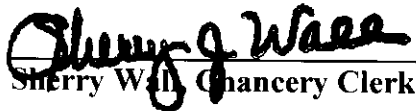
Motion was made by David Rikard, duly seconded by Chad McLarty, to authorize Omnigo Software agreement with the Sheriff's Department.

The vote on the motion was as follows:

Supervisor Kevin Frye. voted yes
Supervisor Jeff Busby. voted yes
Supervisor David Rikard. voted yes
Supervisor Chad McLarty. voted yes
Supervisor Mike Roberts. voted yes

After the vote, President Busby, declared the motion carried, this the 6th day of November, 2017.

Jeff Busby, President
Board of Supervisors

Sherry Wall Chancery Clerk

omnigo SOFTWARE

Information Technologies, LLC

To: **LAFAYETTE COUNTY SHERIFF'S OFFICE**
711 JACKSON AVENUE EAST
OXFORD, MS 38655

This quotation is based on the following agency profile:

Project Description: HOSTED SERVICE - COMPUTER AIDED DISPATCH, RECORDS MANAGEMENT AND JAIL MANAGEMENT

For Information, Contact: Rob Brandenberg

Item	Notes	Lic / Qty	Monthly Fee	One-Time Costs
Hosted Service				
Hosted Service - Additional LAN Workstation	(1)	1	250.00	0.00
Hosted Service - Mobile Workstation	(2)	21	840.00	0.00
Hosted Service - Computer Aided Dispatch (single station)	(3)	10	550.00	0.00
Hosted Service - Additional CAD Workstation	(4)	1	265.00	0.00
Hosted Service - Dispatch Monitor (10 Concurrent Licenses)	(5)	2	340.00	0.00
Services - Installation / Setup of Hosted Service	(6)	1	55.00	0.00
Services - Installation / Setup of Hosted LAN Workstation	(7)	1	0.00	209.00
Services - Installation / Setup of Hosted CAD Workstation	(8)	21	0.00	1,050.00
Services - Installation / Setup of Hosted Mobile Workstation	(9)	3	0.00	297.00
Services - Installation / Setup of Hosted NCIC Interface	(10)	10	0.00	990.00
Services - Installation / Setup of Hosted E911 Interface	(11)	1	0.00	250.00
Services - Installation / Setup of Hosted Dispatch Monitor		1	0.00	250.00
Enterprise Framework	(12)	1	0.00	125.00
ITI Web Access	(13)	1	0.00	0.00
Workstation / Mobile Map (web based)	(14)	1	0.00	0.00
Interface, NCIC (Mississippi)	(15)	10	360.00	0.00
Personnel Management	(16)	1	125.00	0.00
Asset / Fleet Management		1	0.00	0.00
Civil Process		1	75.00	0.00
Computer Aided Dispatch		1	75.00	0.00
Dispatch Map (web based)		1	0.00	0.00
Interface, E911	(17)	3	327.00	0.00
Law Enforcement Records Management	(18)	1	115.00	0.00
Interface Federal Incident Based Reporting		1	0.00	0.00
Jail Management	(19)	1	109.00	0.00
Interface, Appriss VINE (with SFTP)		1	225.00	0.00
		1	50.00	0.00

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Training - Sys Admin at ITI (per day)	(20)	4	0.00	4,000.00
Services - Configuration Assistance	(21)	1	0.00	1,745.00
Training - Custom Class On-Site	(22)	4	0.00	9,780.00
Services - Software Installation	(23)	1	0.00	250.00
Discount		1	-946.00	-4,679.00

This quotation is valid through 12/31/2017 and is subject to the terms, conditions, and requirements below.

One-Time Cost	14,267.00
Sales Tax	0.00
Shipping & Handling	0.00
Total One-Time Costs	**14,267.00**
Monthly Hosted Cost	**2,815.00**

TOTAL DUE WITH ORDER (12 Months Service plus One-Time Costs) 48,047.00

Notes:

(1) This service includes hosting the ITI modules listed on this quotation. The service includes ITI's client software on one (1) LAN workstation (provided by agency) at the agency site.

(2) This provides twenty one (21) additional licenses for use of the software on agency provided LAN workstations.

(3) This provides ten (10) additional licenses for use of the software on agency provided mobile workstations.

(4) This service includes hosting the ITI CAD modules listed on this quotation. The service includes ITI's client software on one (1) CAD LAN workstation (provided by agency) at the agency site.
(5) This provides two (2) additional licenses for use of CAD software on agency provided LAN workstations.

(6) Provides ten (10) concurrent licenses of Dispatch Monitor for access via web.
(7) Includes installation and setup of first LAN workstation.

Includes setup and configuration of all subscribed modules. ITI will coordinate with your Site Administrator to obtain necessary information to complete the configuration. In addition, ITI will perform the following:

* Remote software installation on each subscribed workstation.

ITI reserves the right to limit services related to the development of custom reports to ten hours per year.

Agency will be responsible for completing configuration worksheets (Excel files) prior to going on-line, including, but not limited to:

* Users List
* Street List
* Charge Code List

(8) Includes remote setup of ITI's client applications on twenty one (21) additional Local Area Network (LAN) workstations. Your Site Administrator will need to provide ITI remote access to complete this installation.

(9) Includes remote setup of ITI's client applications on three (3) Local Area Network (LAN) CAD workstations. Your Site Administrator will need to provide ITI remote access to complete this installation.

(10) Includes remote setup of ITI's client applications on ten (10) mobile workstations. Your Site Administrator will need to provide ITI remote access to complete this installation. For the purposes of this setup, the mobile workstations should be connected to the internet inside your office. Installation over a wireless network is not supported.

(11) This includes remote installation and configuration of ITI's NCIC interface.
(12) Includes setup of ITI's Hosted Dispatch Monitor on ITI provided web server. Access will be via ITI supplied URL.
(13) Requires Microsoft SQL Client Access License for each workstation. ITI provides these licenses with Hosted Service. The licenses remain the property of ITI.

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(14) Web Access is a web based application allowing agencies to view data from many of ITI's applications on most web based devices, including tablets and mobile phones (iOS, Android). Web Access also provides access to reports written in ITI's Query Report Writer and email access within the ITI Public Safety Framework. Web Access also includes ITI's Next Generation Dashboard, including RSS Tiles from Police One's Daily News and Video Clips.

Web Access runs under Microsoft's Internet Information Services (IIS) and is provided with a ten (10) concurrent user license on ITI's Hosted Service or an open license for on premise systems. Agencies with on premise server(s) will need to setup external access for use outside of the agency's network.

(15) ITI's Workstation / Mobile Map is a web based application available to run in ITI's Public Safety Software. The map utilizes open source data from the OpenStreetMap Foundation (OSMF), provided through MapBox.com. A separate ITI Workstation / Mobile Map license is required for each workstation (PC) upon which the map will be displayed. This license does not include Dispatch Map licenses which are available separately. Agency provided map layers can be added at additional cost.

The ITI Workstation / Mobile Map is intended as an add-on tool for use by staff utilizing ITI's Enterprise Public Safety software, and as such should be relied upon only as a secondary source of information to that available through Agency entered data. ITI is not responsible for the operation of the map or the accuracy of the map data, including routing plans and instructions provided. Agency agrees to hold ITI harmless and to indemnify ITI in any claim regarding the ITI Dispatch Map.

(16) This interface is for inquiries only. Only certain inquiries are supported. Contact ITI for more details.

A separate, stand-alone PC is required to run this interface software. The workstation will also require a Microsoft SQL Client Access License.

NCIC Interface PC Requirements:

- Dedicated PC meeting ITI's minimum workstation requirements (see www.itiusa.com/pdf/hardwarerequirements.pdf)
- Internet access.
- LAN connectivity with access to the Server where the ITI software is installed.
- WAN connectivity to the state system.

The state will need to be involved to allow access from your interface PC to the State system. ITI will assist your agency with this process but ultimately it is the agency's responsibility to see that this connectivity is established.

- Before the NCIC interface can be installed, your agency will need to request terminal IDs from the state to be used with the NCIC interface. The terminal IDs currently used at your NCIC terminals cannot be used. New terminal IDs that will be used solely by the interface must be requested. Your agency will need one terminal ID per workstation authorized to make inquiries through the interface. This includes each CAD workstation, station based workstation and mobile workstation that will make inquiries to the NCIC interface. ITI can assist you in determining how many terminal IDs you need to request. Please contact ITI if you need additional information or assistance in requesting terminal IDs from your state. IT IS YOUR RESPONSIBILITY TO OBTAIN THESE TERMINAL IDs. ITI CANNOT REQUEST THESE TERMINAL IDs FOR YOU AS THE STATE REQUIRES THIS REQUEST COME FROM YOUR AGENCY. TERMINAL IDs MUST BE REQUESTED WELL IN ADVANCE OF THEIR NEED. CONTACT YOUR STATE NCIC COORDINATOR FOR REQUIREMENTS.

Should any of these requirements above not be met at the time of your onsite installation, ITI can install and test your interface remotely after your on-site installation has occurred.

(17) ITI's Dispatch Map is a web based application available to run in ITI's Enterprise CAD. The map utilizes open source data from the OpenStreetMap Foundation (OSMF), provided through MapBox.com. A separate ITI Dispatch Map license is required for each workstation (PC) upon which the map will be displayed. This license does not include Workstation/Mobile Map licenses which are available separately. Agency provided map layers can be added at additional cost.

The ITI Dispatch Map is intended as an add-on tool for use by dispatchers utilizing ITI's Enterprise CAD software, and as such should be relied upon only as a secondary source of information to that available through Agency entered data. ITI is not responsible for the operation of the map or the accuracy of the map data, including routing plans and instructions provided. Agency agrees to hold ITI harmless and to indemnify ITI in any claim regarding the ITI Dispatch Map.

(18) A separate, stand-alone PC is required to run this interface software and is not provided by ITI. The workstation will also require a Microsoft SQL Client Access License.

A CAD port is required on your E911 system. ITI does not provide this port.

E911 Interface PC Requirements:

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•PC must meet ITI's current minimum specifications found at www.itiusa.com/pdf/hardwarerequirements.pdf
• LAN connectivity with access to the Server where the ITI software is installed.
• Serial Port.
• Serial cable connected between the E911 CAD port and the E911 Interface PC.

If these requirements have not been met at the time of ITI's on-site installation, ITI will perform this setup remotely, and will require agency assistance to make the proper connections and to "capture" data for E911 configuration by ITI.

(19) This interface provides the ability to create a monthly IBR submission file through the ITI Public Safety Software.

An administrative report section is available that allows selection of the desired month for the submission file. As part of this process, a validation report is available to inform the user whether or not a report has been filled out properly for IBR or if validation errors are found. For example, if the report qualifies to be submitted to IBR and the Location Type was not filled out on the report, a required element for IBR submission, the validation report would list the report number and the missing piece of information so the user can go back and correct it.

(20) System Administration training at ITI's St. Louis offices provides training for up to two (2) Agency designated System Administrators in a single training session. Additional students may attend at additional cost.

ITI will conduct the training as follows:

   Day 1- CAD Training
   Days 2-3 - RMS Training
   Day 4 - JMS Training, Asset/Fleet Management

ITI strongly recommends that your agency take advantage of ITI's System Administrator training, prior to implementing our software. Only ITI trained System Administrators are eligible to receive technical support from ITI. In the event that your agency does not attend training or fails to maintain an ITI trained System Administrator, technical support services will be interrupted.

Training fees are non-refundable. Cancellations made with more than 72 hours notice will be eligible for rescheduled training. Note: This is for the entire class, and not an individual student. Cancellations made with less than 72 hours will result in forfeiture of training and/or fees.

Please understand, these terms are necessary due to the scheduling constraints for classrooms and instructors. ITI cannot be responsible for scheduling problems outside of our control, such as illness, travel delays, etc. which can cause you to miss scheduled training.

ITI provides lunch with these classes. All travel, lodging and other meal expenses are the responsibility of the agency.
(21) ITI will remotely review the configuration of your software modules as completed by your System Administrator(s). ITI will work with your System Administrator(s) to fine tune the configuration, in preparation for user training and start-up.
(22) ITI will conduct 4 consecutive days of user training at the Lafayette County Sheriff's Office to teach the use of CAD, RMS, JMS and Mobile Patrol to your staff. Each training session will be four (4) hours in duration and ITI will conduct two (2) training sessions each day. The first training session of each day will start at 0800 and end at 1200. The second training session will start at 1300 and end at 1700.

Each training session will consist of new users and ITI will coordinate which modules will be covered during each session with the agency System Administrator prior to confirming the training to ensure that all products have been covered and the proper personnel can be assigned.

ITI requires that at least one person from the agency with policy making authority attend each session to answer department specific questions that ITI personnel cannot answer regarding the policies and procedures of the Lafayette County Sheriff's Office.

(23) This includes remote installation and configuration of ITI's Appriss VINE interface.

TERMS AND CONDITIONS:
PAYMENT TERMS:

ALL HARDWARE (PRINTERS, ADVANCED AUTHENTICATION TOKENS, DRIVER'S LICENSE SCANNERS, PAPER PRODUCTS, ETC.) AND MICROSOFT SQL LICENSE SALES ARE FINAL AND NO RETURNS WILL BE ACCEPTED.

Information Technologies, LLC's (ITI) Hosted Service requires payment in advance. Invoicing is on a semi-annual basis. Agency will

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have the right to cancel this service by simply not making payment for additional months of service. To avoid interruption in service, payment for the current month of service must be received by ITI prior to the first day of the month. Unless otherwise indicated herein, prices are subject to change. ITI will accept pre-payment for months of service at the current price in effect at the time of payment. Pre-paid months of service are not subject to refund.

By accepting this Agreement, Agency accepts responsibility for payment to ITI within the terms outlined herein. In the event that Agency is ordering products or services on behalf of another entity, Agency accepts responsibility for payment and will not involve ITI in collection efforts.

ITI will not be responsible for Agency's inability to utilize the software or access data in the event of non-payment and Agency agrees to hold ITI harmless in this event. All services will cease upon completion of any pre-paid service period.

ITI retains the right to cancel this service, or to not offer service for periods after any pre-paid service period. Pricing and Terms and Conditions are subject to change after any pre-paid service period.

SOFTWARE SUPPORT:

Your agency must designate at least one "Site Administrator" who will be responsible for working with ITI on configuration and support issues. Up to two Site Administrators can be designated. The Site Administrator(s) must have attended ITI's web based training on all modules included in your Hosted Services subscription.

Only Site Administrators are eligible to receive telephone technical support. Support is available Monday through Friday (excluding holidays), 8:00 AM - 5:00 PM central time.

After hours telephone technical support is available (24x7) on a per-incident basis at ITI's current After Hours support fee (currently $ 75.00). This incident based fee will be charged, net 30 days, regardless of the time required. By requesting After Hours support, Agency agrees to make payment for services provided. Agency further agrees that ITI may suspend service and/or support in the event of any unpaid After Hours support charges.

For support purposes, ITI utilizes software web connectivity tools to connect to the client agency workstation(s). Client agency is responsible for ensuring that ITI has the proper connectivity and authentication to utilize these tools. A successful connectivity test will be required prior to scheduling software installation or other services. Client agency is responsible for all appropriate security measures including, but not limited to, an internet firewall.

ITI reserves the right to refuse support to an agency that is more than two releases behind and refuses to apply updates. In the event of such action, no refund of un-used portions of service will be made. ITI will work with the agency on a mutually-agreeable update schedule to be performed during ITI's normal business hours.

SOFTWARE LICENSING:

ITI's Hosted Service includes a workstation license for the number of workstations subscribed. As a result of subscribing to ITI's Hosted Service, Agency WILL NOT be acquiring any license to use the provided software beyond the term of this Agreement and WILL NOT ACQUIRE ANY OWNERSHIP of any of the software provided.

BROADBAND CONNECTION REQUIRED:

ITI's Hosted Service requires a broadband internet connection acceptable to ITI. Prior to installation, ITI will need remote access to test your connection for verification of broadband speed and connection integrity.

DATA SECURITY:

ITI utilizes state-of-the-art technologies to protect your data as it is communicated between your PCs and our data center. These measures include the use of rolling connections with public / private key exchanges for 256 bit data encryption. Our encryption utilizes Advanced Encryption Standard (AES). AES is the cryptography standard adopted by the U.S. Government and is in use worldwide.

Access to the agency's database is through the ITI Public Safety Software only. Direct access through Microsoft SQL Server Management Studio, third party tools or other applications is not allowed.

ITI does not provide hardware, local area network, cabling, firewall or internet routing services, which are the responsibility of the subscribing agency. ITI's offering is limited to the use of our software along with our services to setup and support our software.

AVAILABILITY OF SERVICE:

ITI will have the right to cancel the availability of this service with 30 days notice. In the event of cancellation, Agency's full recourse shall

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be limited to repayment of any prepaid months of service.

Agency agrees that this service is a low cost alternative to purchasing, installing, setting up and maintaining an in-house server and related software. As such, Agency agrees that some periods of outage, without notice, will occur due to circumstances beyond ITI's control (power, internet connectivity, hardware failure, etc.). ITI does not guarantee uninterrupted service. In the event of an outage or un-planned event at the hosting site, use of the software will be interrupted. Agency is encouraged to maintain paper copies of all reports and agrees to hold ITI harmless in all circumstances involving loss of use of the software. In the event of an outage at the hosting site lasting more than 72 consecutive hours, ITI will offer a pro-rated discount for the next month of purchased service equal to the outage period.

All Agency workstations using ITI's software must meet ITI's minimum workstation requirements published at http://www.itiusa.com/pdf/HardwareRequirements.pdf and must be protected with an anti-virus software application (not provided by ITI) that is under a maintenance agreement to receive the most current software and pattern updates from the Agency's chosen vendor. ITI shall have the right to immediately deny access, without prior notice, to any workstation found to be inadequately protected or currently infected with any software virus, worm, spyware or similar malware. In this event, Agency will be responsible for the removal / repair of the workstation and will receive no credit for lost periods of service.

RESPONSIBILITY FOR HARDWARE / OPERATING SYSTEM:

ITI is not responsible for hardware or operating system software on Agency's PCs. ITI's responsibility is for ITI software and hosting services only. No hardware is included. Agency is responsible for providing broadband internet connectivity, including router configuration, as deemed necessary by ITI for the proper operation of the software.

SOFTWARE UPDATES / UPGRADES:

As part of this service, ITI will perform updates / upgrades to the ITI software. ITI will have the right to increase the minimum PC requirements as needed to support future enhancements to the software.

CANCELLATION / TERMINATION:

Upon cancellation or termination, Agency shall remove all ITI software from their workstation(s).

ACCESS TO DATA AFTER CANCELLATION / TERMINATION:

Upon request, and for a period of 30 days after cancellation / termination of service, Agency may request an electronic copy of their data (Database Archive) by paying a Database Archive fee of $ 299.00. ITI will provide the archive on CD or DVD media in Microsoft SQL Server backup form. After this 30 day period, all Agency data will be purged from ITI's system and will not be recoverable. Note: SQL Server backup form includes copies of the database tables and not printable data that can be utilized through conventional means such as a word processor. A database conversion by a qualified programmer or database administrator would be necessary to import this data into other software. These services are not provided or available from ITI.

ENTIRE AGREEMENT:

This Agreement constitutes the entire agreement of the parties with regard to the subject matter hereof and may not be modified, amended or terminated except by written agreement, specifically referencing this Agreement, and signed by both parties hereto.

Agency acknowledges and agrees that any purchase order issued by Agency, in accordance with this agreement, is intended only to establish payment authority for Agency's internal accounting purposes. No purchase order shall be considered to be a counteroffer, amendment, modification, or other revision to the terms of this agreement. No term or condition included in Agency's purchase order will have any force or effect.

PRODUCTS NOT INCLUDED:

ITI's product offering is limited to those ITI software modules and third-party products specifically listed in this proposal. Additional products or interfaces not specifically listed in this proposal are not included.

SERVICES NOT INCLUDED:

With the exception of those specified herein, this proposal does not include services such as data conversion, software installation, training, configuration, configuration review, or startup assistance, including on-site services.

In the event that any Federal, State, County or Municipal agency or body requires on-site activities to certify software for use by your

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Agency, your Agency will be responsible for paying actual travel, lodging, meals and related expenses for ITI personnel involved in said certification.

Hosted Service:

Dispatch Map (web based):

ITI's Dispatch Map is a web based application available to run in ITI's Enterprise CAD. The map utilizes open source data from the OpenStreetMap Foundation (OSMF), provided through MapBox.com. A separate ITI Dispatch Map license is required for each workstation (PC) upon which the map will be displayed. This license does not include Workstation/Mobile Map licenses which are available separately.

The ITI Dispatch Map is intended as an add-on tool for use by dispatchers utilizing ITI's Enterprise CAD software, and as such should be relied upon only as a secondary source of information to that available through Agency entered data. ITI is not responsible for the operation of the map or the accuracy of the map data, including routing plans and instructions provided. Agency agrees to hold ITI harmless and to indemnify ITI in any claim regarding the ITI Dispatch Map.

Interface, E911:

YOUR AGENCY AGREES TO THE FOLLOWING EACH TIME THE ITI E911 INTERFACE IS USED:

A. That the ITI software is being provided only for the use of transferring data from emergency equipment to nonessential systems. The information retrieved by the ITI software is only to be used for archival data purposes.

B. That live caller information on the E911 system will be used for all activities related to dispatch, emergency information, location, identification or use in your life saving or related activities.

C. That you will notify ITI within 24 hours of any interface or Public Safety Software defect, failure or improper operation.

EXTERNAL ACCESS VIA WEB BROWSER:

Agency may, at no additional cost, choose to have limited read-only access to their data, plus read/write access to ITI email, via a web based application (ITI Web Access) that utilizes SSL encryption. Control over which Agency employees can access this application is available to Agency via software configuration. In the event that ITI Web Access is enabled, Agency acknowledges the inherent security risks with web based applications. ITI recommends stringent policies and procedures be adopted and enforced by Agency for external access, password strength, regular password changes and related issues. Agency chooses to have ITI Web Access available as indicated below.

_____ (Initials): Agency chooses to have ITI Web Access enabled.

_____ (Initials): Agency chooses to NOT have ITI Web Access enabled.

ACCEPTANCE:

By signing below, and making payment for services as outlined herein, I accept this proposal and enter into this Agreement with Information Technologies, LLC. I acknowledge that I have the legal right to enter into this agreement on behalf of this Agency.

Agency Name: _____

Signature: _____

Name (printed): _____

Title: _____

Date: _____

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